

How eHealth Connects a Regional Health System

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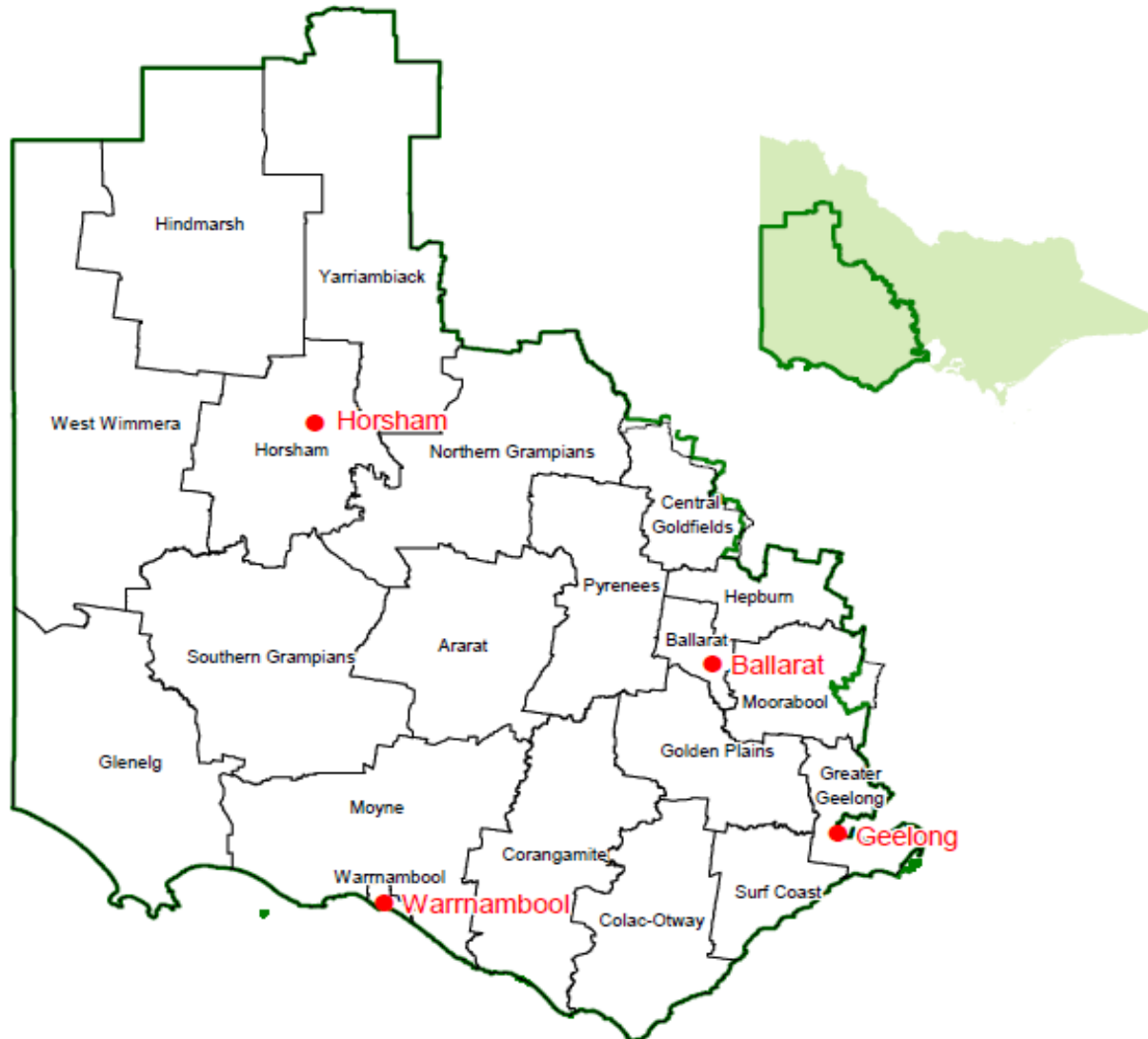


An Australian Government Initiative

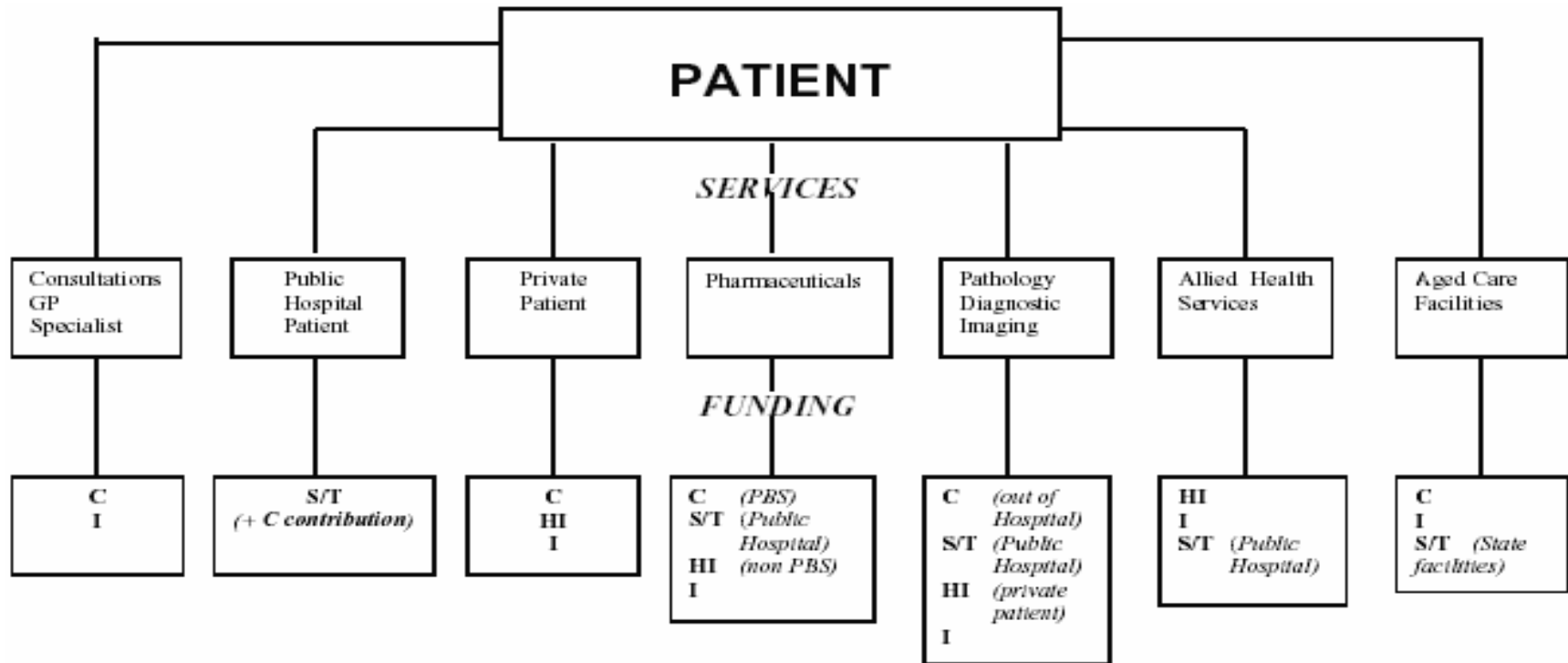
Key Discussion Points

1. Why eHealth Now More than Ever?
2. A Regional Approach from 7 Years Ago
3. A Regional Approach in 2016

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Why eHealth? – ↑Quality + ↓Complexity



Legend:

C Commonwealth Government
S/T State and Territory Government
HI Health Insurance Funds
I Individuals

PBS Pharmaceutical Benefits Scheme
Pharmaceuticals Drugs, medicines, vitamins, herbal preparations
Allied Health Services including dental, physiotherapy, podiatry etc

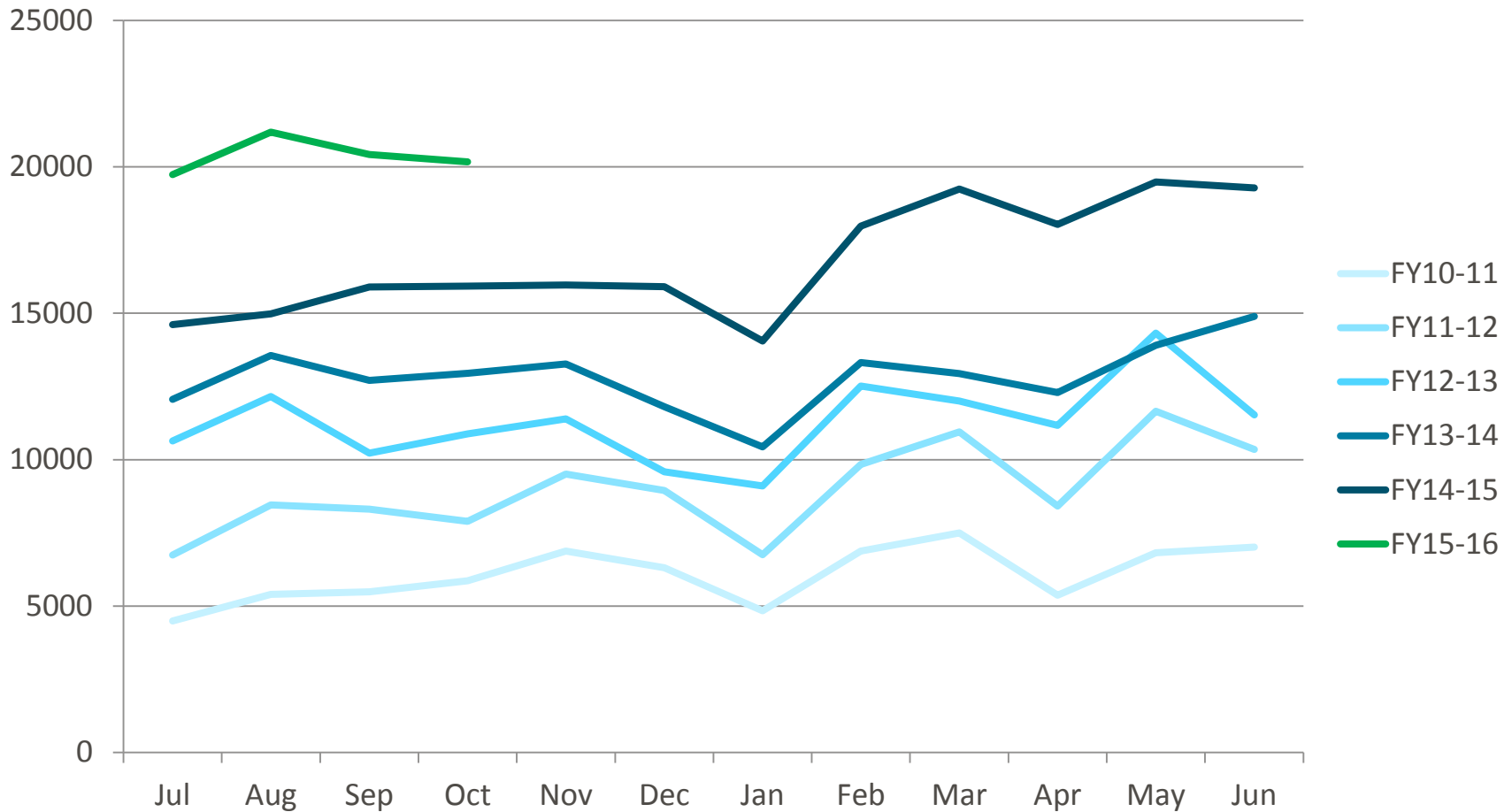
Why eHealth More than Ever?

- Increasing focus on quality as the driver as opposed to the assumed efficiency of care argument.
- Increasing expectation of 2015 consumers of care that their information is accessible to all carers and clinicians involved in their care.
- Increasing transparency on outcome measures need to be captured electronically across the continuum.

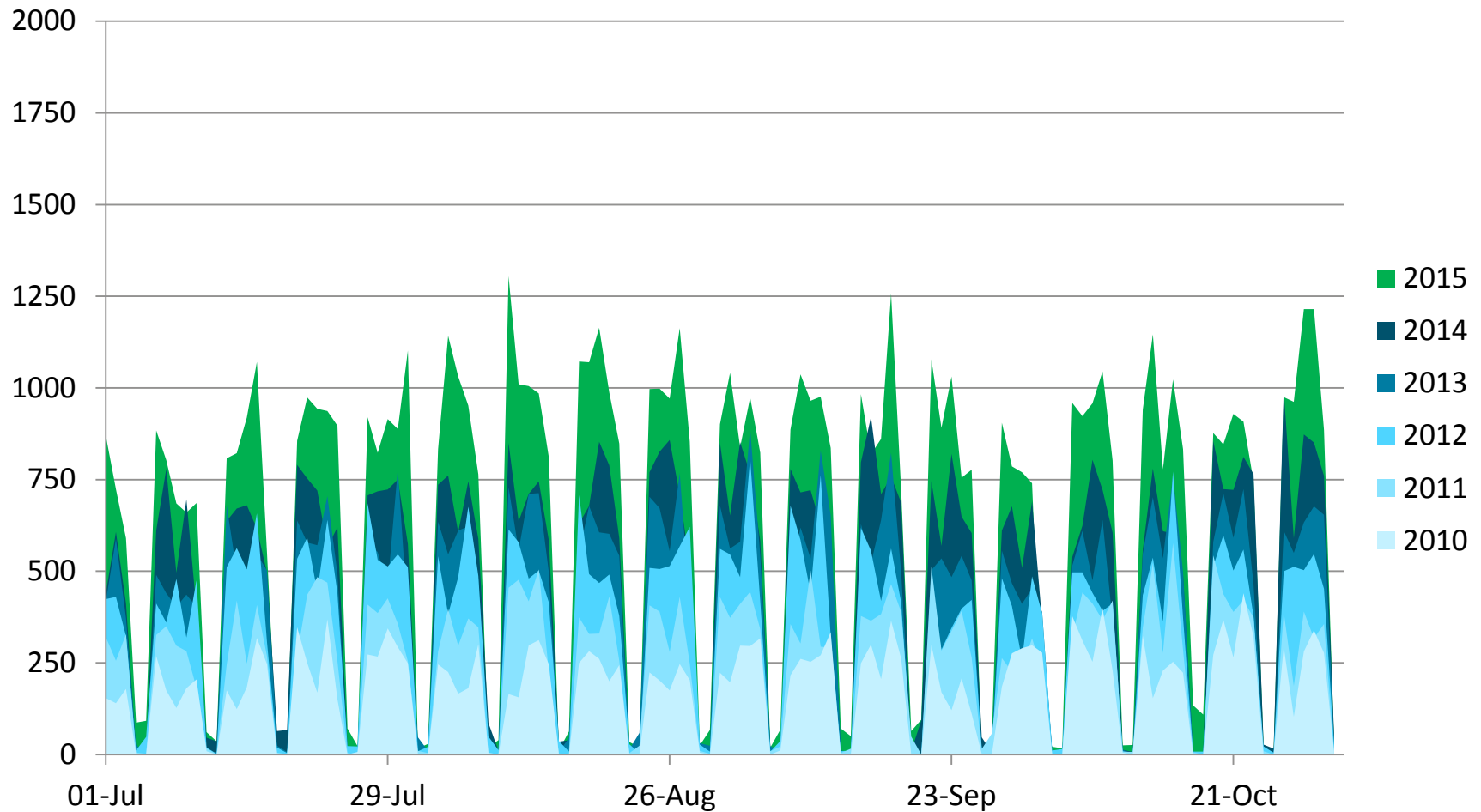
Approach from 7 Years Ago

- The Approach was mainly influenced:
 - by too much paper
 - too many business overheads for scanning
 - timeliness of information was highly variable
 - An opportunity to connect private allied health
- Picked a secure management system, went door knocking, invested in an eHealth team and adopted an incremental approach to connecting up providers.

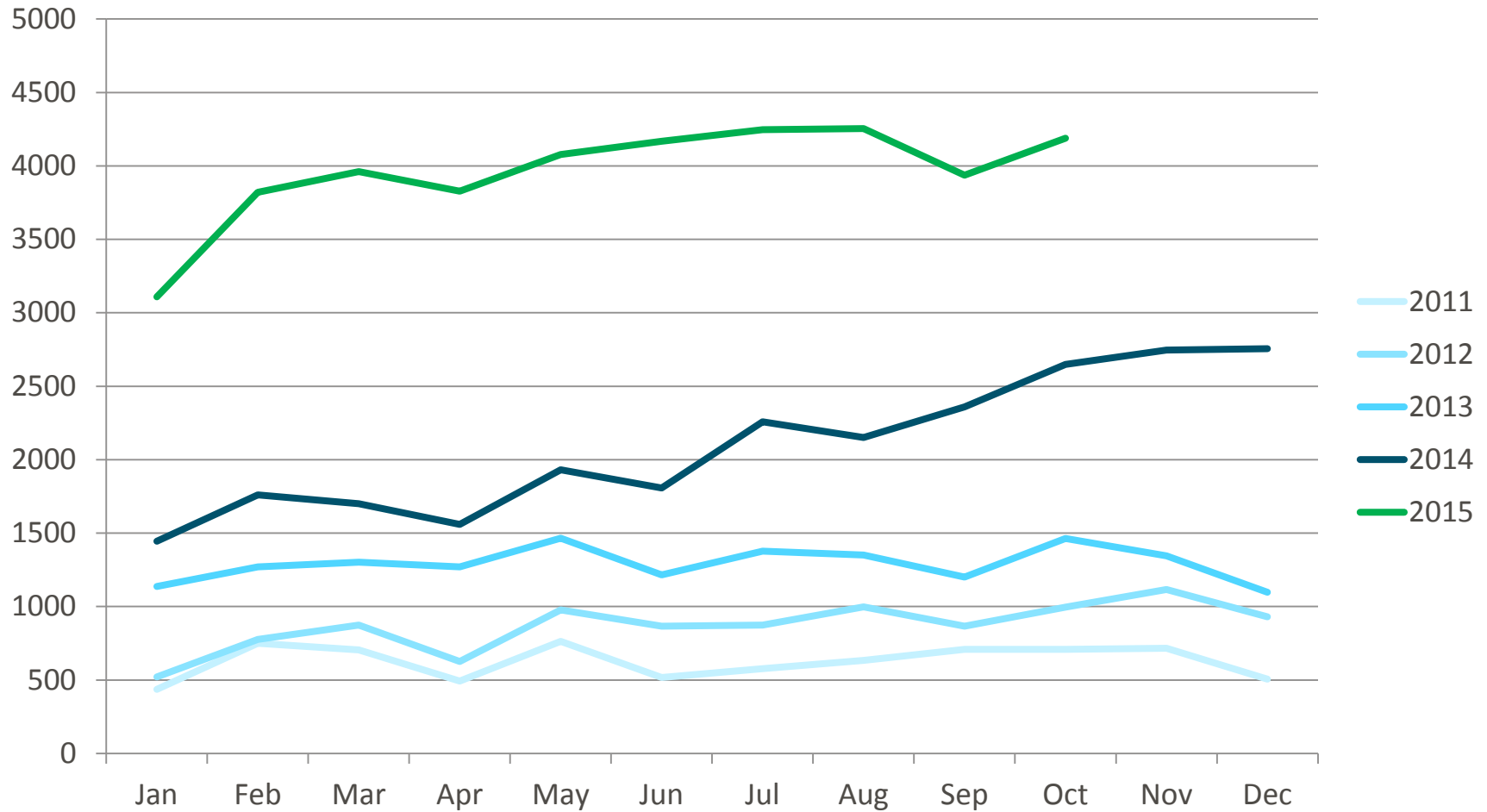
eReferral / Patient Correspondance



ReferralNet Throughput (Msg/Day)



GPs Sending eReferrals



A Regional Approach in 2016

- PHN Regional Alliances for:
 - Strategy
 - Resource allocation
 - Outcome measures
- Quality remains the number one agenda
- Embedding Health Pathways with an eReferral System
- Adopt a reformist approach with LHNs / Primary Care
- Provide regional transparency regarding waiting lists
- Aligning with MyHealth Record.

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