

# HealthPathways Melbourne

## Coordinating Patient Care Across the Primary and Acute Interface

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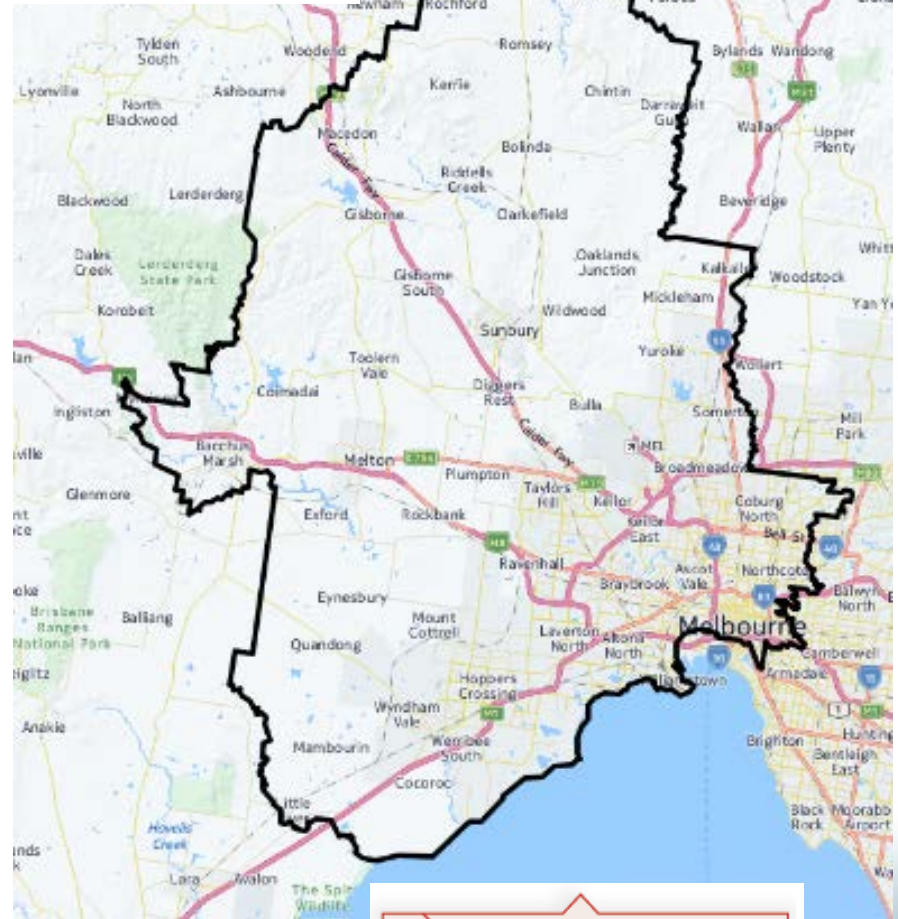
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MPCN acknowledges the peoples of the Kulin nation as the Traditional Owners of the land on which our work in the community takes place. We pay our respects to their Elders past and present.

# North Western Melbourne PHN

- Major City and Inner Regional areas
- Unprecedented growth in population
- Diverse & vulnerable populations
- Issues: mental health, AOD, chronic disease & communicable diseases

Land area  
**317,867**  
hectares (3,179 Km<sup>2</sup>)



Population  
**1,494,646**  
ABS ERP 2014

# What is HealthPathways?



The screenshot shows the HealthPathways Melbourne website. At the top left, the logo reads "HealthPathways Melbourne". Below the logo is a search bar with a "Search" button. To the right of the search bar is a "Back" button. On the left side, there is a vertical navigation menu with a tree structure of categories, including Home, Melbourne Localised Pathways, Aboriginal and Torres Strait Islander Health, Avoiding Hospital Admission, Allied Health, Child Health, Investigations, Lifestyle & Preventive Care, Medical, and various medical specialties like Diabetes, Endocrinology, and Gastroenterology. The main content area on the right has a blue header "What is HealthPathways Melbourne?" followed by a paragraph explaining the portal's purpose. Below this is another blue header "Using HealthPathways Melbourne" with a list of instructions for searching and browsing. A third blue header "Latest Localised Pathways" is followed by a list of medical conditions. The final blue header is "Pathway Development" with a note about localized information.

## HealthPathways Melbourne

Search

Back

### What is HealthPathways Melbourne?

HealthPathways Melbourne is an online portal, designed to be used by general practice at the point of care. HealthPathways aims to guide best-practice assessment and management of common medical conditions, including when and where to refer patients.

### Using HealthPathways Melbourne

- **Search** for the pathway you want using the search feature at the top left of the page. Tip: use a keyword or part of a word followed by an asterisk (\*).
- **Browse** through the tree structure on the left to find a pathway.
- **Go directly** to a list of pathways localised for Melbourne.

### Latest Localised Pathways

- [General Medicine Referrals](#)
- [Stroke](#)
- [Transient Ischaemic Attack \(TIA\)](#)
- [Vascular Surgery Referrals](#)
- [Tetanus Prone Wound Management](#)
- [Older Person's Health](#)
- [Mandatory Driving Stand-downs for Neurological Conditions](#)
- [Falls Prevention and Assessment](#)
- [Polycystic Ovarian Syndrome \(PCOS\)](#)
- [Ultrasound Pelvis / Gynaecology](#)
- [See all localised pathways](#)

### Pathway Development

Until the pathways on this site are localised for Melbourne, you will be able to access information







# Why HealthPathways?



- Fragmented and complex service system that is difficult for GPs and patients to navigate
- Service coordination and integration identified as an issue for the region

- High private and public primary health care infrastructure
- High acute care infrastructure – including most state-wide services



# HealthPathways objectives

Right information,  
any time, any place.



- Shared knowledge of the local service system
- Build on existing guidelines

- Build sustained cross-sector relationships
- Care in the right place, close to home

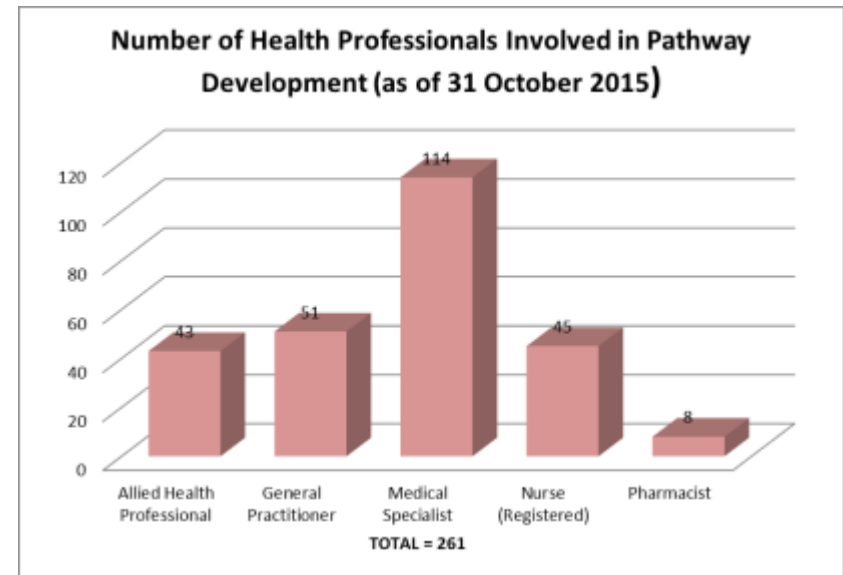
Working together,  
to put the **patient first.**



# What has been achieved?

## By 31 October 2015:

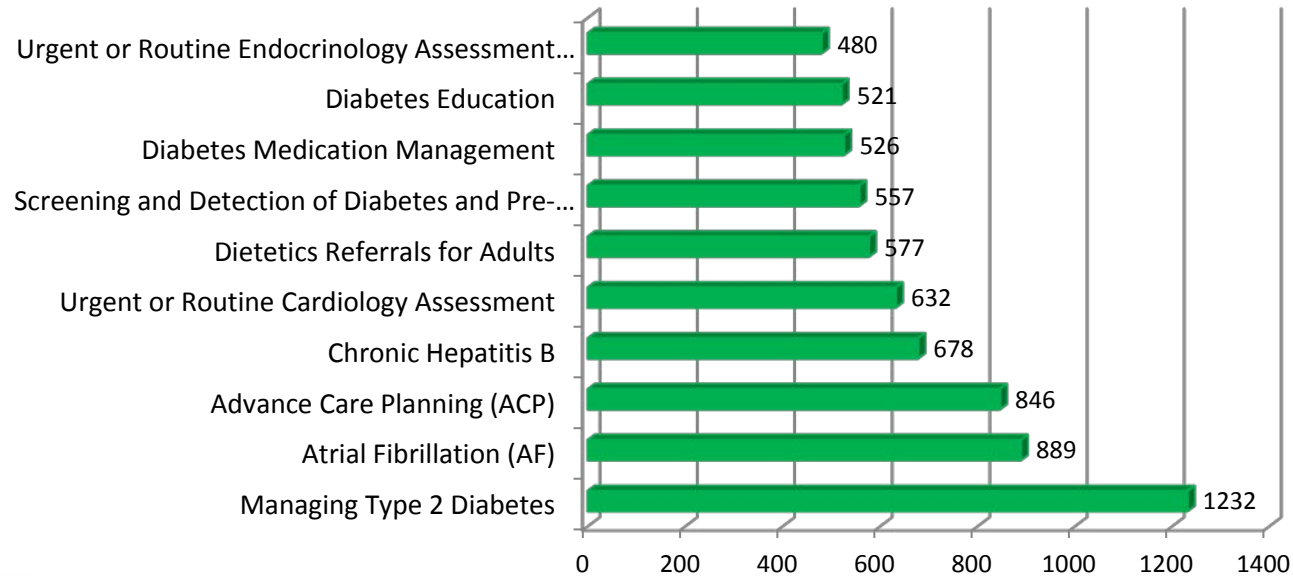
- 193 pathways were completed
- 261 clinicians had been involved in pathway development
- 532 GPs had been oriented to the HealthPathways Melbourne website
- 103,554 page views had been tracked on the HealthPathways Melbourne website




# Top 10 clinical page views

(4 June 2014 – 30 September 2015)

## Top 10 Clinical Page Views Since Launch (4 June 2014 - 31 October 2015)







# Does HealthPathways work?

## **Canterbury Outcomes:**

- Reduced total hospital stays and waiting times
- More care delivered in the community
- Helping older people stay independent in their own home

## **Melbourne Outcomes:**

- Service improvement opportunity identification
- Collaboration

# The journey continues...

- Consumer involvement
- Evaluation & identify opportunities for improvement



- Consolidation across programs
- Expansion of scope – geography & collaborating partners
- Greater state-wide coordination & collaboration

# Questions?

<http://melbourne.healthpathways.org.au>

Username: *connected*

Password: *healthcare*